

Urgent and Emergency Care Vanguard

THE CLIENT

An urgent and emergency care network covering a large geographical area and 30 health and social care organisations.

THE CHALLENGE

Following the award of Vanguard status, the urgent and emergency care network needed to recruit an interim director to lead the submission of value propositions and develop and implement a programme of work.

Key Deliverables:

Lead and submit the value propositions to secure funding.

Lead and direct the vanguard programme

Increase engagement

THE SOLUTION

Acting as the Urgent and Emergency Care Network and Vanguard Programme Director, Andrew successfully completed two value propositions (business cases for vanguard funding), led and supported key groups across the Network and oversaw the running of the Programme Management Office and implementation of several key projects.

Strong working relationships were established with key local and national stakeholders.

THE RESULT

- Funding realised of £1.53m for 2015/16 and £2.9m for 2016/17 - the highest level of funding of all urgent and emergency care vanguard sites
- Development of network with co-chairing arrangements to increase commitment from all sectors
- Key clinicians involved in the vanguard programme and leading key pieces of work
- Implementation of key projects including:
 - Clinical Hub
 - Mental Health multi agency response training
 - Direct booking to GPs from NHS 111
 - Shared care record
- The network is recognised as one of the strongest and well governed in the NHS in England
- A robust programme is in place to deliver desired outcomes

ANDREW CRATCHLEY

Andrew is an experienced interim director with a proven track record of delivery in the NHS.

A clear strategic thinker providing pragmatic and innovative solutions
Andrew has an inspiring and supportive approach.

CLIENT FEEDBACK

Excellent processes were established to deliver the work and our requirement was fully met and will lead to sustainable change.

There was nothing that could have been done differently or better.